



The Human Reaction to Change

ASSESSMENT # 2

Total Marks: 20

Answer the following questions:

- 1.** How does Daryl Conner figure out people's reaction to change? (10)
- 2.** Why do people react differently to change? Discuss in detail. (10)
- 3.** How do people react to change according to Claes Janssen's model of change? (10)