

Answer the following questions:

Q: 1: Short Questions (15)

- I. Describe the importance of trust in the workplace. How are trusting relationships essential for leadership effectiveness?
- II. What is Servant Leadership?
- III. Describe the role of leadership in performance management.

Q: 2: Discuss Paul Hersey and Ken Blanchard's four leadership styles. (7)

Q: 3: Outline the five practices of exemplary leadership by Kouzes and Posner. (8)