

- 1.** Give short answers for the followings: (16)
 - i. Outline the main skills required for project human resource management.
 - ii. What are the main area of knowledge for project human resource management?
 - iii. Define the term 'project interfaces.'
 - iv. What are human resource constraints of a project?
 - v. What are the five layers of needs as indicated by the Maslow's Hierarchy of Needs?
 - vi. What could be major sources of conflict during a project?
 - vii. How is staffing requirement identified for a project?
 - viii. What is the importance of the Reward and Recognition System?
- 2.** What is Herzbergs' Theory of Motivation? How is this connected with staffing performance? (5)
- 3.** Discuss staffing management plans in details. What type of information should be included in it? (5)
- 4.** Discuss different approaches to conflict resolution. (4)