

Answer the following questions:

Q: 1: Short Questions (15)

- I. Describe the four-room apartment model of change by Janssen.
- II. What is Empathy? How it is helpful in successful change?
- III. Why is communication important in change management?

Q: 2: Discuss the different stages of the change/ transition cycle developed by William Bridges. (7)

Q: 3: Outline various tips for time management to improve your productivity. (8)