

- 1.** Give short answers for the following questions: (12)
 - i. What are the convention hotels? Give an example.
 - ii. What are the basic differences between a hotel and a motel?
 - iii. How are extended stay hotels different from Bed and Breakfasts?
 - iv. What is the relationship between the hospitality industry and tourism?
- 2.** Outline the characteristic features of the hospitality industry. (4)
- 3.** Explain various functions of the major hotel departments. (4)
- 4.** Outline the main job responsibilities for the following personnel in a hotel: (4)
 - a) General Manager
 - b) Residential Manager

Activity (6)

1. Investigate the range of hospitality businesses in your area. How many are there? What faction/section of the industry do they cater to the most? Prepare a brief report on what you discover.