

ASSESSMENT # 2**Total Marks: 30**

Answer the following questions:

Q: 1: Short Questions. (15)

- I. Outline the different parts of the formal feedback framework.
- II. Describe the informal feedback framework.
- III. What is positive intent?

Q:2: Discuss the six characteristics of an effective feedback. (7)

Q:3: Outline some tips on accepting criticism positively. (8)