

ASSESSMENT # 2**Total Marks: 30**

Answer the following questions:

Q: 1: Short Questions (15)

- I. What is the difference between coaching and mentoring?
- II. What kind of job ads will be appreciated by Silents and Boomers?
- III. How might coaching be an important aspect of succession planning?

Q: 2: Discuss the importance of succession planning in organisations. (7)

Q: 3: Describe how the development of targeted retention strategies might overcome the generation gap. (8)