

- 1.** Give short answers for the following questions: (12)
 - i. What is the importance of hygiene for a restaurant?
 - ii. What is ROL in the hotel industry and how is ROL calculated?
 - iii. Which factors should be considered when purchasing equipment for food and beverage service?
 - iv. What are the three different menu types?
 - v. How does the use of computer help in Food and Beverages Operations?
 - vi. What factors should be considered when planning a menu?
- 2.** Describe various aspects of managing food service operations. (9)
- 3.** Discuss traditional stages of food delivery system. (9)