

ASSESSMENT # 4**Total Marks: 30**

1. Give short answers the following questions: (18)
 - i. Explain the difference between Incremental Improvement and Breakthrough Improvement.
 - ii. What does the abbreviation DMAIC stand for in Six Sigma project management?
 - iii. Why should an organisation strive for continuous improvement?
2. Provide a brief description of each stage of the DMAIC process and its functions/value. (12)