

Project Quality Management

Assessment 7

Total Marks: 30

1. Give short answers for the following questions. (15)
 - I. Outline the processes involved in project quality management.
 - II. What are the main characteristics of project quality management?
 - III. What is meant by the term 'benefits & cost analysis'? And how it is performed?
 - IV. What is benchmarking?
 - V. What is a flow chart? Discuss 'cause and effect diagram'.
2. Discuss quality management plan. How will you complete quality assurance activities? How will you implement that plan as a manager? (15)