

MARKING SHEET FOR STUDENT'S WORK

Student Name:	Sian Rose Williams
Course:	Diploma in Customer Services (Level 4)
Student Number:	1089
Assignment:	04

UNDERSTANDING YOUR RESULT

The course is made up of units, which contain assignments. To complete each unit your work is assessed by your tutor along the way. This ongoing assessment allows you to analyse and improve your performance throughout your course. There are set learning objectives for each unit. All Learning objectives **MUST** be passed in order to progress. If the student has achieved less than 40% marks in the assignment it means that the learning objectives have not met and the student will be required to resubmit the work.

UNIT RESULTS ARE GRADED AS:

Pass (P)

Merit (M)

Distinction (D)

Re Submit (R)

Re submit	Pass	Merit	Distinction
0-39%	40-59%	60-69%	70+ %

If the work you produce doesn't meet the grading criteria for a Pass grade, you will be awarded R, which means 'Re submit'.

QUESTION COMMENTS

Question	Comments
Question 1	All the questions are systematically answered, the concepts were very clear. Your work shows that you have researched extensively and have demonstrated a good understanding of the topics. You have also made good use of examples throughout to support your work.
Question 2	Comprehensive answer. Your work reveals extensive reading and a persuasive grasp of concepts. Well Done.
Question 3	Good answer. You could have included relevant examples to support your points.

OVERALL GRADING:

Date Graded:	07.01.2015
Overall Result:	MERIT

Comments:	Overall, your performance is good. You should try to give detailed answers and suitable examples to support your work in upcoming assignments. (Note: Please write questions as well)
Tutor:	M. Bajwa
Internal Verifier:	