

MARKING SHEET FOR STUDENT'S WORK

Student Name:	Sian Rose Williams
Course:	Diploma in Customer Services
Student Number:	1089
Assignment:	03

UNDERSTANDING YOUR RESULT

The course is made up of units, which contain assignments. To complete each unit your work is assessed by your tutor along the way. This ongoing assessment allows you to analyse and improve your performance throughout your course. There are set learning objectives for each unit. All Learning objectives **MUST** be passed in order to progress. If the student has achieved less than 40% marks in the assignment it means that the learning objectives have not met and the student will be required to resubmit the work.

UNIT RESULTS ARE GRADED AS:

Pass (P)

Merit (M)

Distinction (D)

Re Submit (R)

Re submit	Pass	Merit	Distinction
0-39%	40-59%	60-69%	70+ %

If the work you produce doesn't meet the grading criteria for a Pass grade, you will be awarded R, which means 'Re submit'.

QUESTION COMMENTS

Question	Comments
Question 1	All questions were thoroughly answered. Concepts were very clear.
Question 2	Comprehensive answer. Shows the grasp of concepts to the topic.
Activity	Excellent work.

OVERALL GRADING:

Date Graded:	22.09.2014
Overall Result:	DISTINCTION
Comments:	Comprehensive and thorough work.
Tutor:	M. Bajwa
Internal Verifier:	

