



MARKING SHEET FOR STUDENT'S WORK

Student Name:	Leonard Maung
Course:	Diploma in Customer Services (Level 4)
Student Number:	1679
Assignment:	09

UNDERSTANDING YOUR RESULT

The course is made up of units, which contain assignments. To complete each unit your work is assessed by your tutor along the way. If the student has achieved less than 40% marks in the assignment it means that the learning objectives have not met and the student will be required to resubmit the assignment.

UNIT RESULTS ARE GRADED AS:

Resubmit	Pass	Good	Very Good	Excellent
0-39%	40-59%	60-69%	70-89%	90+ %

QUESTIONS AND GRADES

Question No.	Grade
1	Excellent.
2	Good.
3	Good.

OVERALL GRADING:

Date Graded:	10.10.2016
Overall Grade:	Good
Comments:	Good answers; showing clear understanding and a good level of accuracy that provides a coherent, sustained, and well-structured argument focused on the questions.
Tutor:	M. Bajwa
Internal Verifier:	