#### **Risk Identification examples:**

One can see from the following examples that failure to correctly define your risk will affect control identification, mitigation plan and ultimately reporting. "Garbage in garbage out" analogy. Below, we have provided some examples of "good" and "bad" risk descriptions: (Adapted: AUS/NZ Standard 2004)

## **Example 1: Good Risk Descriptions**

Example Risk – Good Description		
Risk Description	High employee tumover	
Causes	Job dissatisfaction Uncompetitive remuneration	
Impacts	Loss of corporate knowledge     Delay in delivery of business objectives	

Example Risk – Good Description		
Risk Description	Breach of OH&S Act	
Causes	Lack of knowledge of legislative requirements     No compliance program or register	
Impacts	Adverse publicity Fines / penalties	

Example Risk – Good Description		
Risk Description	IT failure	
Causes	Power outage     Software failure	
Impacts	Loss of data     Business disruption	

# **Example 2: Poor Risk Descriptions**

# Explanation

Example Risk - Poor Description		
Risk Description	Lack of succession planning	
Causes	<ul> <li>Lack of handover time</li> <li>Reluctance to handover information</li> </ul>	
Impacts	Financial Business  Business	

Lack of succession planning is a lack of a control.

Example Risk – Poor Description		
Risk Description	Fines	
Causes	Breach legislative requirements	
Impacts	Financial	

Fines are really the impact to the organisation. Also, the reason for identifying the cause is so that you can identify the right controls. This description is so wide that a control is difficult to define, other than "put in place a full compliance program".

Example Risk – Poor Description		
Risk Description	System not backed up	
Causes	IT failure	
Impacts	Loss of data	

System not backed up is a control failure. Also an IT failure is not the cause of the system not being backed up, poor work practices are.

#### Issues to Consider in the Risk Identification Process,

### 1. What are the main objectives of our institution?

What are our strategic objectives?	What are our business objectives?
What are our financial targets?	What are our service delivery targets?
What are our other key targets?	

## 2. Who are our stakeholders and how can they pose a risk to us and how can we pose a risk to them?

Customers	Communities	
Suppliers	Creditors	
Employees		

#### 3. How do we create value for stakeholders?

Service delivery	Financial sustainability
Reputation	Compliance
Administration	

#### 4. What are the critical success factors

Core skills	IT systems
Cost containment	Budgeting
Staff retention	

#### 5. What are the institution's critical processes?

Procurement	Processing payments
Distribution	Information management
Administration	

### 6. What are the potential sources of risk and change that could impact on the above?

Accidents	Cash flow variances	Civil unrest
Contract breach	Crime	Currency exchange rates
Distribution failures	Economy variance	Engineering failures
Environmental incidents	Expense management	Financial difficulties
Fire	Fraud	Human resources failures
Inflation	Interest rate change	Labour relations failure
Medical incidents	Natural perils	Negligence
Procurement failures	Project failures	Quality failures
Social change	Strategy execution	Technology failure

Once the initial risk identification process has been completed, management should already start considering whether any of the risks are interconnected, i.e. is there any correlation between the identified risks?