

MARKING SHEET FOR STUDENT'S WORK

Student Name:	Smart Okpara
Course:	Certificate in Customer Services (Level 3)
Student Number:	25244
Assignment:	05

UNDERSTANDING YOUR RESULT

The course is made up of units, which contain assignments. To complete each unit your work is assessed by your tutor along the way.

Note: If the student has achieved less than 40% marks in the assignment it means that the learning objectives have not met and the student will be required to resubmit the assignment.

UNIT RESULTS ARE GRADED AS:

Resubmit	Pass	Good	Very Good	Excellent
0-39%	40-59%	60-69%	70-89%	90+ %

QUESTIONS AND GRADES

Question No.	Grade
1	Very Good.
2	Very Good.
3	Very Good.
Case Study	Very Good.

OVERALL GRADING:

Date Graded:	07.01.2019
Overall Grade:	Very Good
Comments:	Thoughtful answers informed by wider reading, showing clarity of thought and personal insight.
Tutor:	Dr. Irfan Raja
Internal Verifier:	