



MARKING SHEET FOR STUDENT'S WORK

Student Name:	Grace Russell
Course:	Developing Customer Service Strategy
Student Number:	20810
Assignment:	01

UNDERSTANDING YOUR RESULT

The course is made up of units, which contain assignments. To complete each unit your work is assessed by your tutor along the way.

Note: If the student has achieved less than 40% marks in the assignment it means that the learning objectives have not met and the student will be required to resubmit the assignment.

UNIT RESULTS ARE GRADED AS:

Resubmit	Pass	Good	Very Good	Excellent
0-39%	40-59%	60-69%	70-89%	90+ %

QUESTIONS AND GRADES

Question No.	Grade
1	Excellent.
2	Very Good.
3	Good.

OVERALL GRADING:

Date Graded:	13.04.2018
Overall Grade:	Very Good
Comments:	Well structured answers; clear and fluent writing style.
Tutor:	Ahsan Mehmood
Internal Verifier:	