

MARKING SHEET FOR STUDENT'S WORK

Student Name:	Julianne Flowers
Course:	Certificate in Customer Services (Level 1)
Student Number:	6451
Assignment:	02

UNDERSTANDING YOUR RESULT

The course is made up of units, which contain assignments. To complete each unit your work is assessed by your tutor along the way.

Note: If the student has achieved less than 40% marks in the assignment it means that the learning objectives have not met and the student will be required to resubmit the assignment.

UNIT RESULTS ARE GRADED AS:

Resubmit	Pass	Good	Very Good	Excellent
0-39%	40-59%	60-69%	70-89%	90+ %

QUESTIONS AND GRADES

Question No.	Grade
1	Excellent.
2	Excellent.
3	Excellent.
4	Excellent.
5	Excellent.

OVERALL GRADING:

Date Graded:	23.03.2017
Overall Grade:	Excellent
Comments:	Outstanding answers, showing evidence of a very high level of independent background research and originality.
Tutor:	Dr. Irfan Raja
Internal Verifier:	