



MARKING SHEET FOR STUDENT'S WORK

Student Name:	Nicholas Ferlizzo
Course:	Advanced Diploma in Customer Services (Level 5)
Student Number:	29227
Assignment:	01

UNDERSTANDING YOUR RESULT

The course is made up of units, which contain assignments. To complete each unit your work is assessed by your tutor along the way.

Note: If the student has achieved less than 40% marks in the assignment it means that the learning objectives have not met and the student will be required to resubmit the assignment.

UNIT RESULTS ARE GRADED AS:

Resubmit	Pass	Good	Very Good	Excellent
0-39%	40-59%	60-69%	70-89%	90+ %

QUESTIONS AND GRADES

Question No.	Grade
1	Excellent.
2	Excellent.
Activity	Excellent.
Case Study	Excellent.

OVERALL GRADING:

Date Graded:	17.06.2019
Overall Grade:	Excellent
Comments:	Outstanding answers, showing evidence of a very high level of independent background research and originality.
Tutor:	Dr. Irfan Raja
Internal Verifier:	