

## MARKING SHEET FOR STUDENT'S WORK

|                        |                                         |
|------------------------|-----------------------------------------|
| <b>Student Name:</b>   | Shirley Maisie Fernandes                |
| <b>Course:</b>         | Customer Services Course (Short Course) |
| <b>Student Number:</b> | 5352                                    |
| <b>Assignment:</b>     | 01                                      |

## UNDERSTANDING YOUR RESULT

The course is made up of units, which contain assignments. To complete each unit your work is assessed by your tutor along the way. If the student has achieved less than 40% marks in the assignment it means that the learning objectives have not met and the student will be required to resubmit the assignment.

### UNIT RESULTS ARE GRADED AS:

| Resubmit | Pass   | Good   | Very Good | Excellent |
|----------|--------|--------|-----------|-----------|
| 0-39%    | 40-59% | 60-69% | 70-89%    | 90+ %     |

### QUESTIONS AND GRADES

| Question No. | Grade      |
|--------------|------------|
| 1            | Excellent. |
| 2            | Excellent. |
| 3            | Excellent. |
| 4            | Excellent. |

### OVERALL GRADING:

|                           |                                                                  |
|---------------------------|------------------------------------------------------------------|
| <b>Date Graded:</b>       | 12.01.2017                                                       |
| <b>Overall Grade:</b>     | Excellent                                                        |
| <b>Comments:</b>          | Brilliant work; extensive range of sources applied insightfully. |
| <b>Tutor:</b>             |                                                                  |
| <b>Internal Verifier:</b> |                                                                  |