

## MARKING SHEET FOR STUDENT'S WORK

|                        |                                            |
|------------------------|--------------------------------------------|
| <b>Student Name:</b>   | Vincent I Mbamula                          |
| <b>Course:</b>         | Certificate in Customer Services (level 1) |
| <b>Student Number:</b> | 30237                                      |
| <b>Assignment:</b>     | 01                                         |

### UNDERSTANDING YOUR RESULT

The course is made up of units, which contain assignments. To complete each unit your work is assessed by your tutor along the way.

Note: If the student has achieved less than 40% marks in the assignment it means that the learning objectives have not met and the student will be required to resubmit the assignment.

#### UNIT RESULTS ARE GRADED AS:

| Resubmit | Pass   | Good   | Very Good | Excellent |
|----------|--------|--------|-----------|-----------|
| 0-39%    | 40-59% | 60-69% | 70-89%    | 90+ %     |

#### QUESTIONS AND GRADES

| Question No. | Grade      |
|--------------|------------|
| 1            | Excellent. |
| 2            | Excellent. |
| 3            | Excellent. |
| 4            | Excellent. |
| 5            | Excellent. |
| 6            | Excellent. |

#### OVERALL GRADING:

|                           |                                                                     |
|---------------------------|---------------------------------------------------------------------|
| <b>Date Graded:</b>       | 20.02.2019                                                          |
| <b>Overall Grade:</b>     | <b>Excellent</b>                                                    |
| <b>Comments:</b>          | Excellent work showing thorough understanding of relevant material. |
| <b>Tutor:</b>             | Dr.Irfan Raja.                                                      |
| <b>Internal Verifier:</b> |                                                                     |

