

MARKING SHEET FOR STUDENT'S WORK

Student Name:	Pamela Sinton
Course:	Certificate in Customer Service (Level 2)
Student Number:	21725
Assignment:	02

UNDERSTANDING YOUR RESULT

The course is made up of units, which contain assignments. To complete each unit your work is assessed by your tutor along the way.

Note: If the student has achieved less than 40% marks in the assignment it means that the learning objectives have not met and the student will be required to resubmit the assignment.

UNIT RESULTS ARE GRADED AS:

Resubmit	Pass	Good	Very Good	Excellent
0-39%	40-59%	60-69%	70-89%	90+ %

QUESTIONS AND GRADES

Question No.	Grade
1	Excellent.
2	Good.

OVERALL GRADING:

Date Graded:	31.07.2018
Overall Grade:	Very Good
Comments:	Comprehensive and well-organised answers. The argument presented is clear and logical, with evidence of having understood the issues and an ability to think about them effectively.
Tutor:	Dr. Irfan Raja
Internal Verifier:	