



MARKING SHEET FOR STUDENT'S WORK

Student Name:	Georgina Norman
Course:	Certificate in Customer Service Level 3
Student Number:	32445
Assignment:	04

UNDERSTANDING YOUR RESULT

The course is made up of units, which contain assignments. To complete each unit your work is assessed by your tutor along the way.

Note: If the student has achieved less than 40% marks in the assignment it means that the learning objectives have not met and the student will be required to resubmit the assignment.

UNIT RESULTS ARE GRADED AS:

Resubmit	Pass	Good	Very Good	Excellent
0-39%	40-59%	60-69%	70-89%	90+ %

QUESTIONS AND GRADES

Question No.	Grade
1	Excellent.
2	Excellent.
3	Excellent.
Activity	Excellent.

OVERALL GRADING:

Date Graded:	20.11.2019
Overall Grade:	Excellent
Comments:	Compelling arguments; insightful discussions and analysis.
Tutor:	Dr. Irfan Raja
Internal Verifier:	