



MARKING SHEET FOR STUDENT'S WORK

Student Name:	Ashraf Miah
Course:	Advanced Diploma in Customer Services (Level 5)
Student Number:	30185
Assignment:	12

UNDERSTANDING YOUR RESULT

The course is made up of units, which contain assignments. To complete each unit your work is assessed by your tutor along the way.

Note: If the student has achieved less than 40% marks in the assignment it means that the learning objectives have not met and the student will be required to resubmit the assignment.

UNIT RESULTS ARE GRADED AS:

Resubmit	Pass	Good	Very Good	Excellent
0-39%	40-59%	60-69%	70-89%	90+ %

QUESTIONS AND GRADES

Question No.	Grade
1	Excellent.
2	Very Good.

OVERALL GRADING:

Date Graded:	24.04.2019
Overall Grade:	Excellent
Comments:	Quality arguments throughout and impressive application of acquired knowledge. Superb work from top to bottom.
Tutor:	Dr. Irfan Raja
Internal Verifier:	