

1. What is the purpose of maintaining health and safety policy for a salon? (10)

The purpose of maintaining health and safety policy in a salon is to ensure yourself and others are not in danger or at risk of injury. Your work place will have their own policies and procedures to follow and all staff must be aware of them. You must work under the guidelines of Health and Safety Act 1974. It is the responsibility of your employer to make sure you are working in a safe environment but if you notice anything which may cause harm to you or others you must report it to your employer and deal with it immediately. For example a spillage on the floor must be cleaned up straight away and sign left to make others aware floor may still be slippery. It is also your employers responsibility to make sure all salon equipment is working and checked regularly so that it is safe to use. All electrical equipment should be checked before each use. You should only use equipment that you have been trained to use and always follow manufacturers instructions.

2. What is the importance of personal appearance for a beauty therapist and why? (10)

Personal appearance is the first thing a client will notice about you as they enter the salon. Therefore it is important you have a high standard of personal hygiene. Bad hygiene will cause body odour and bacteria, so it is therefore important to make sure you are clean, use deodorant, that your hair looks nice and clean and is tied up and you have clean fresh breath. Your uniform must be clean and tidy along with comfortable smart shoes. You must make sure you have a positive attitude and a smile on your face which will welcome clients and make them feel at ease. Clients are more likely to become regular if they are being met by a caring, happy therapist.

3. Briefly describe how your skin and make up should look so that a client is not put off but feels confident that she is getting treatment from a person who knows what she is doing?

Your skin and make up is all part of your personal presentation and something a client will first notice about you. You should look after your skin by using cleanser, toner and moisturiser regularly. This will keep your skin clean and clear of spots and blackheads. Make up should be kept minimal but look professional and nice. A client will have a lot more confidence in your work ability if you look nice and presentable with clear skin.